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**NORTH KANSAS CITY PUBLIC LIBRARY**

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# **Annual Report**

October 2019 – September 2020

## The Library Board of Trustees

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## Library Director

Vickie Lewis

## Library Assistant Director

Lori Mangan

## Library Mission Statement

The North Kansas City Public Library is a welcoming doorway to a world of information. The Library promotes intellectual freedom, stimulation and curiosity for all with services that educate, enrich, entertain and inform. We connect our diverse community to relevant services and resources.

## Statement of Purpose

To be your welcoming doorway to a world of information. To provide an environment where the community can connect, explore, discover and grow.

## What's New @ NKCPL

What a year this has been! The Coronavirus Pandemic put a halt to many of our planned projects and events. We are all looking forward to increased services in 2021 and remain positive good things will come. Here are some of the highlights from the past year.

### ❖ **New Technology**

*February 2020* – Using state-awarded technology grant funds\* we were able to purchase new computers for staff and our three circulation desks.

*May 2020* – We began replacing public access computers, public catalog computer stations, and print release station computers. This equipment was also purchased with state-awarded technology grant funds\*.

### ❖ **Curbside Pick-Up**

*May 2020* – North Kansas City Public Library created and instituted a new contactless delivery system of library materials and craft kits. This system was implemented to ensure the safety of our patrons and staff due to COVID-19. Curbside pick-up will remain as long as it is utilized.

### ❖ **Virtual Programming**

*May 2020* – Due to local COVID-19 restrictions, NKCPL began offering virtual programs for children and adults. We also introduced interactive online activities through our website. Virtual programming will continue until it is safe to hold in-person programs.

### ❖ **New Catalog App**

*August 2020* – We're proud to announce – “there's an app for that”! Yes, NKCPL now has an app for our online catalog. Use it to browse the catalog, place holds, view your library account, and more.

### ❖ **Updated Catalog**

*September 2020* – We have a newly-revised catalog homepage with a new navigation bar which includes sections for new titles and on-order titles as well as carousels for quick and easy viewing. All of these added features improve accessibility of searching for materials and placing holds.

\* This acquisition is supported by the **Institute of Museum and Library Services** under the provisions of the **Library Services and Technology Act** as administered by the **Missouri State Library**, a division of the Office of the Secretary of State.

# North Kansas City Community Survey

2020

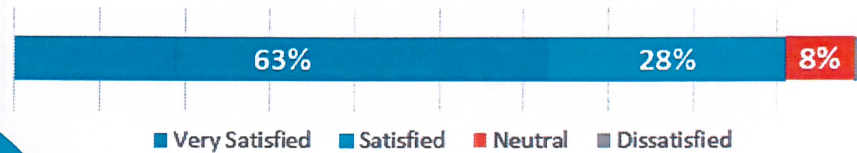
NKCPL received high marks in the 2020 City Community Survey with 92% overall satisfaction!

NKCPL IS  
PROUD TO ANNOUNCE  
THAT IT'S BEEN NAMED  
**A 5-STAR LIBRARY**  
IN LIBRARY JOURNAL'S 2020 INDEX.  
NOW STAR-RATED FOR **10 YEARS**  
IN A ROW

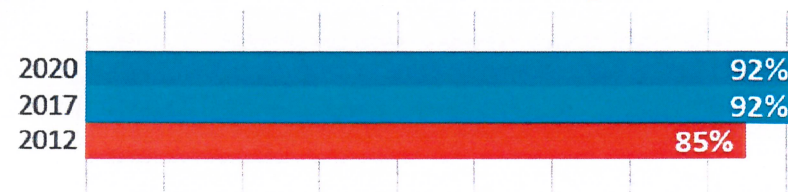
NKCPL.ORG

## Community Survey Results

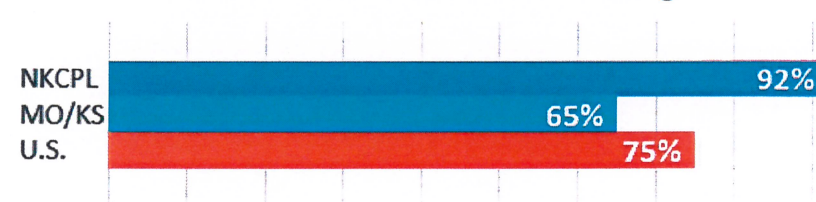
### Patron Satisfaction Ratings



### Previous Satisfaction Ratings



### State & National Satisfaction Ratings





## Summer Reading Program

May 23 through August 1, 2020

# IMAGINE YOUR STORY



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### Children's Program

- 152 participants
- 183 additional participants through daycare outreach
- 1,216 total hours read
- Average of 480 minutes read by each participant
- 604 total logs completed
- 362 book prizes earned
- 112 participants completed all five reading logs
- 591 secret codes logged
- 73.68% of the registrants completed the program

### Young Adult Program

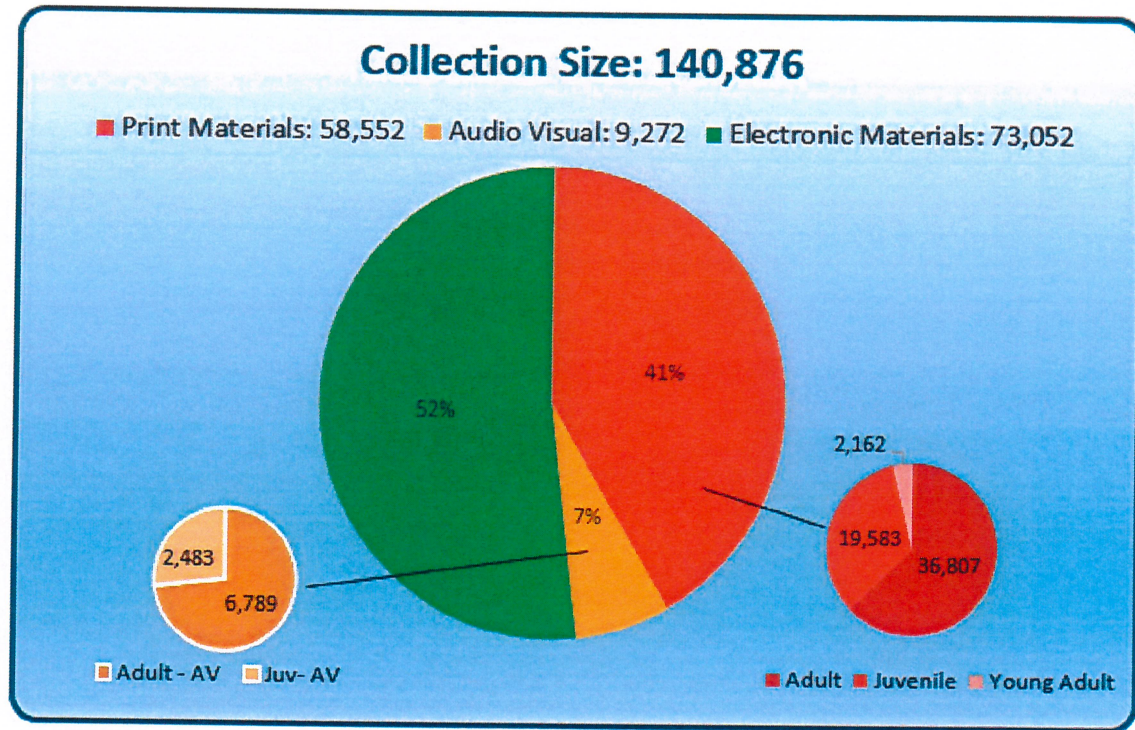
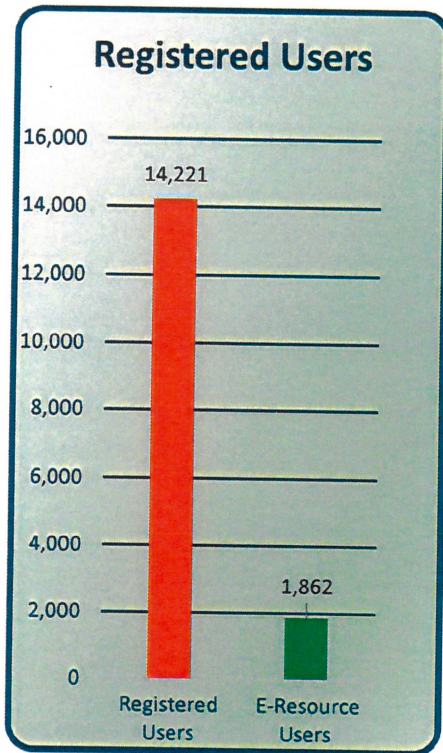
- 44 participants
- 457 books read
- Average of 10 books read per participant
- 78 total prizes earned
- 39 participants completed all logs
- 173 secret codes logged
- Participants ranged from 10 to 17 years old
- 88.64% of the registrants completed the program

### Adult & Staff Program

- 103 participants
- 902 books read
- Average of 9 books read per participant
- 360 secret codes logged
- 41 total prizes earned

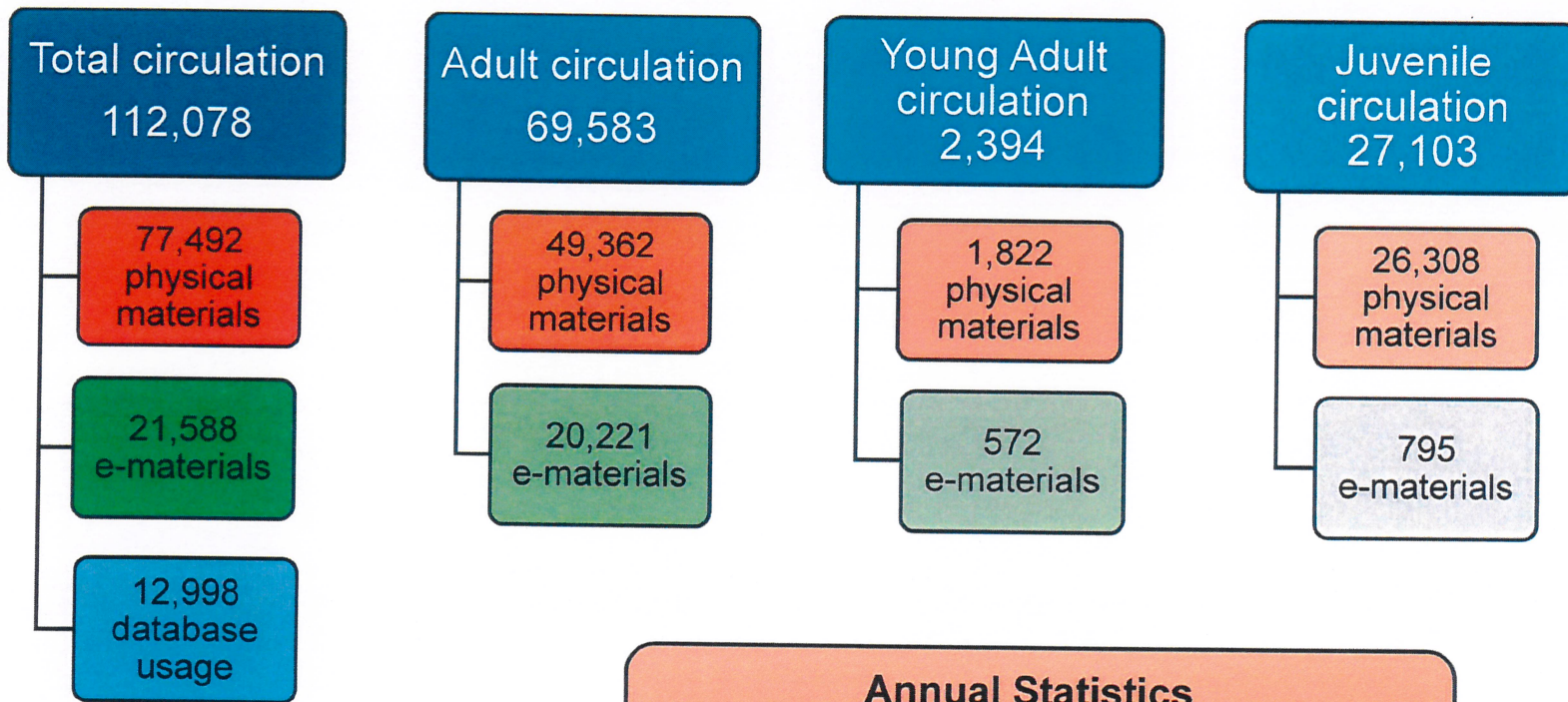


# Library Collection & Statistics



### Collection Expenditures

Print Materials	\$71,104
Audio Visual Materials	\$9,679
Periodical Subscriptions	\$479
Electronic Books / Databases	\$26,127



**Annual Statistics**

Computer Sessions: 14,682  
*Public computer sessions:* 7,248  
*Wi-Fi sessions:* 7,434

Annual number of visits: 59,057

Annual virtual visits: 247,070

Reference transactions: 2,969

Items loaned to other libraries: 15,877

Items borrowed from other libraries: 7,518

# 2020 Budget

Revenue	
Taxes	1,052,142
State Aid	6,939
Other	52,510
<b>Total Revenue</b>	<b>1,111,591</b>

Expenditures	
Staff	559,830
Collection	107,389
Operations	279,574
<b>Total Expenditures</b>	<b>946,793</b>

